EVIDENT: FAQS AND TROUBLESHOOTING SOLUTIONS (EDU-166-TS)

Evident Learning Track

Overview

Evident: FAQs and Troubleshooting is a self-paced digital learning course that provides basic troubleshooting step-by-step solutions for common Evident-related issues, such as user attributions, alerts, and configuration. This course also provides responses to frequently asked questions and resources for locating answers regarding how Evident provides continuous security monitoring, compliance validation and reporting, and comprehensive storage security. The course provides learners with links to Palo Alto Network resources and documentation for assistance with issues not covered in the course.

Course Objectives

This course compiles common issues and questions that regularly come to Palo Alto Networks support from Evident users. This course provides answers to frequently asked questions, troubleshooting processes for various platform issues, and references for additional resources and documentation.

Scope

- Course level: Intermediate
- Course duration: About 15 minutes
- Course format: Self-guided courseware

Target Audience


Prerequisites

Learners should have completed Evident: Securing the Cloud (EDU-166).

This digital learning course is available at the Learning Center.