Evident: FAQs and Troubleshooting Solutions is a self-paced digital learning course that provides basic troubleshooting step-by-step solutions for common Evident-related issues, such as user attributions, alerts, and configuration.

This course also provides responses to frequently asked questions and resources for locating answers regarding how Evident provides continuous security monitoring, compliance validation and reporting, and comprehensive storage security.

**Course Outline**

1. **Introduction**
2. **FAQs and Troubleshooting**

**Scope**
- **Level:** Introductory
- **Duration:** About 15 minutes
- **Format:** Self-paced digital learning

**Objectives**
This course compiles common issues and questions that regularly come to Palo Alto Networks support from Evident users. This course provides answers to frequently asked questions, troubleshooting processes for various platform issues, and references for additional resources and documentation.

**Target Audience**

**Prerequisites**
Learners should have completed Evident: Securing the Cloud (EDU-166). This digital learning course is available at the Learning Center.

**Palo Alto Networks Education**
The technical curriculum developed and authorized by Palo Alto Networks and delivered by Palo Alto Networks Authorized Training Partners helps provide the knowledge and expertise that prepare you to protect our digital way of life. Our trusted certifications validate your knowledge of the Palo Alto Networks Security Operating Platform and your ability to help prevent successful cyberattacks and safely enable applications.